COMPUTER IT SOLUTIONS / CCMS

A clearer website. A shared plan.

Website review and fillable discovery questionnaire | October 25, 2026

Prepared for Mario Espino and the CCMS team

This review and the accompanying demonstration were developed independently from your public website. The concepts show possibilities, not approved company statements. Your answers will replace assumptions with accurate, publishable information.

Start with the video, then explore the samples

The presentation walks through existing-site observations, proposed page designs, audience navigation, guided contact choices and expandable questions and answers. Use the links in Dan's email to watch the video and review the pages.

How to complete and return this PDF

Download this file and open it in Adobe Acrobat Reader, Foxit or another PDF editor that supports forms. Type into the shaded fields, save a copy, reopen it to confirm your answers were retained, and email the saved PDF to dan@computeritsolutions.net. Keep answers concise; attach a separate document for longer responses.

Please leave unknowns visible

Write "unknown," "not offered," or "needs discussion" where appropriate. Assign unresolved items to an owner. Please do not include patient records, health histories, dates of birth, insurance identifiers, passwords or access keys.

Your response team

Names, roles, preferred business contact and the person coordinating this questionnaire.

What we found

Content observations and design opportunities - not a technical or clinical certification

01 / Complete unfinished content

The physician-partnership page includes "placeholder for future info" twice and a CMS 2020 reference. Replace unfinished wording and confirm that all program descriptions are current.

02 / Establish one company identity

Reviewed pages use both Complete Care Management Services and Complete Care Medical Services. Confirm the correct legal name and public-facing name before standardizing copy.

03 / Confirm contact information

The contact page and reviews footer list different Lakeland addresses. Confirm the active office details and where each should appear. Office locations do not establish the service territory.

04 / Explain the next step for each audience

The existing general contact form gives limited guidance for different visitor needs. The sample proposes patient/family, provider and organizational pathways, plus optional inquiry topics and message starters.

05 / Substantiate claims and clarify services

Approve current service scope, direct versus partner delivery, eligibility, costs and coverage. Supply evidence for outcome, savings, readmission and award statements before featuring them.

06 / Make information easier to explore

The samples demonstrate a consistent navigation and footer, focused page sections, a refined visual style and expandable Q&A. These are proposed improvements to discuss, not measured conversion results.

Scope: public-page content review and design exploration. No claim is made that forms failed, the site is insecure, or accessibility/compliance standards have been met. Separate testing and appropriate client review are required.

Existing-site audit: scope

ccmsus.com only | October 25, 2026 | Separate from our corpits.net concepts

What was checked

The app retrieved 25 URLs, including five XML sitemaps. This report assesses the 20 webpage URLs separately. The crawl reached its limit, so it is not a complete inventory or exhaustive broken-link check. All 20 webpage URLs returned HTTP 200 in this run.

Browser and layout coverage

The local tester visited five priority pages at 360, 390, 768, 900 and 1440 CSS pixels: 25 of 25 planned checks. Chromium emulation is not physical-device certification. Lighthouse tested the homepage only in mobile and desktop configurations.

How to interpret the evidence

Structural checks inspect retrieved HTML. Empty alt text can be appropriate for decorative images; heading and title flags require editorial review. We excluded sitemap false positives and do not present the app's composite readiness score as a browser performance or accessibility grade.

Priority 1 / clarity and accuracy

Replace unfinished physician-partnership text; confirm company identity, addresses, program details and claims. These changes reduce uncertainty before visitors contact the team. The questionnaire records the facts needed for approval.

Priority 2 / responsive layout and discovery

Resolve measured overflow on affected widths, check image and column sizing, and improve distinct page titles and headings. The proposed Home, Why CCMS and care samples demonstrate a clearer structure; they still require production testing.

Priority 3 / inquiry workflow

Approve separate audience pathways and form routing, with appropriate secure referral instructions. The Contact and Q&A samples demonstrate possibilities; neither proves live delivery or an approved clinical workflow.

Page-by-page structural evidence

Existing ccmsus.com HTML | Pages 1-5 of 20

/

Title: Personalized In-Home Healthcare | Coordinated Care Management

HTTP 200 | HTML fetch 18 ms | 8/16 images have empty or absent alt; distinguish decorative from informative images.

/why-us/

Title: Why Choose CCMS | Coordinated In-Home Healthcare Solutions

HTTP 200 | HTML fetch 20 ms | 3/8 images have empty or absent alt; distinguish decorative from informative images.

/services/

Title: In-Home Healthcare Services | Coordinated Care Solutions

HTTP 200 | HTML fetch 104 ms | 7/10 images have empty or absent alt; distinguish decorative from informative images.

/services/care-management-coordinated-at-home/

Title: In-Home Coordinated Care Management | CCMS Healthcare Solutions

HTTP 200 | HTML fetch 18 ms | 5/9 images have empty or absent alt; distinguish decorative from informative images.

/services/transitional-care-management-tcm/

Title: Transformative Transitional Care Management | CCMS Solutions

HTTP 200 | HTML fetch 105 ms | 3/6 images have empty or absent alt; distinguish decorative from informative images.

Page-by-page structural evidence

Existing ccmsus.com HTML | Pages 6-10 of 20

/services/hospital-re-admission-reduction-program-hrrp/

Title: Hospital Re-Admission Reduction Program | CCMS Healthcare

HTTP 200 | HTML fetch 1511 ms | Title shared by 3 scanned URLs; review topic accuracy and canonical handling. 3/8 images have empty or absent alt; distinguish decorative from informative images.

/services/partner-primary-care-physicians/

Title: Partner Primary Care Physicians - Complete Care Management Services

HTTP 200 | HTML fetch 106 ms | 3/8 images have empty or absent alt; distinguish decorative from informative images.

/services/payer-risk-value-based-medicine-for-sip/

Title: Hospital Re-Admission Reduction Program | CCMS Healthcare

HTTP 200 | HTML fetch 1294 ms | Title shared by 3 scanned URLs; review topic accuracy and canonical handling. 5/8 images have empty or absent alt; distinguish decorative from informative images.

/services/psychosocial-determinants/

Title: Hospital Re-Admission Reduction Program | CCMS Healthcare

HTTP 200 | HTML fetch 1294 ms | Title shared by 3 scanned URLs; review topic accuracy and canonical handling. 5/8 images have empty or absent alt; distinguish decorative from informative images.

/media-resources/

Title: Explore CCMS Media & Resources on Healthcare Innovation

HTTP 200 | HTML fetch 1293 ms | Title shared by 2 scanned URLs; review topic accuracy and canonical handling. 3/5 images have empty or absent alt; distinguish decorative from informative images.

Page-by-page structural evidence

Existing ccmsus.com HTML | Pages 11-15 of 20

/news/

Title: Explore CCMS Media & Resources on Healthcare Innovation

HTTP 200 | HTML fetch 1383 ms | Title shared by 2 scanned URLs; review topic accuracy and canonical handling. 3/13 images have empty or absent alt; distinguish decorative from informative images.

/contact-us/

Title: Contact CCMS for Healthcare Partnerships & Information

HTTP 200 | HTML fetch 109 ms | Title shared by 3 scanned URLs; review topic accuracy and canonical handling. 3/5 images have empty or absent alt; distinguish decorative from informative images.

/review/

Title: Contact CCMS for Healthcare Partnerships & Information

HTTP 200 | HTML fetch 1013 ms | Title shared by 3 scanned URLs; review topic accuracy and canonical handling. 2 H1 headings; review the primary heading and hierarchy. 3/8 images have empty or absent alt; distinguish decorative from informative images.

/reviews/

Title: Contact CCMS for Healthcare Partnerships & Information

HTTP 200 | HTML fetch 1013 ms | Title shared by 3 scanned URLs; review topic accuracy and canonical handling. 2 H1 headings; review the primary heading and hierarchy. 3/8 images have empty or absent alt; distinguish decorative from informative images.

/ccms-featured-on-the-cover-of-medhealth-outlook-top-ten-post-acute-care-providers-2025/

Title: CCMS Featured on the Cover of MedHealth Outlook — Top Ten Post-Acute Care Providers 2025 - Complete Care Management Services

HTTP 200 | HTML fetch 947 ms | 0 H1 headings; review the primary heading and hierarchy. 4/5 images have empty or absent alt; distinguish decorative from informative images.

Page-by-page structural evidence

Existing ccmsus.com HTML | Pages 16-20 of 20

/ccms-featured-in-usa-today-redefining-care-at-home-with-quality-of-life-and-aging-in-place/

Title: CCMS Featured in USA Today: Redefining Care at Home with Quality of Life and Aging in Place - Complete Care Management Services

HTTP 200 | HTML fetch 1305 ms | 0 H1 headings; review the primary heading and hierarchy. 4/5 images have empty or absent alt; distinguish decorative from informative images.

/ccms-named-one-of-americas-fastest-growing-companies-on-the-2025-inc-5000-list/

Title: CCMS Named One of America’s Fastest-Growing Companies on the 2025 Inc. 5000 List - Complete Care Management Services

HTTP 200 | HTML fetch 1306 ms | 0 H1 headings; review the primary heading and hierarchy. 4/5 images have empty or absent alt; distinguish decorative from informative images.

/ccms-founder-and-chair-mario-espino-recognized-in-ap-news-feature-for-healthcare-leadership-copy/

Title: CCMS Featured in InspireHealth Magazine: Recognized as Leaders of Care at Home - Complete Care Management Services

HTTP 200 | HTML fetch 1782 ms | 0 H1 headings; review the primary heading and hierarchy. 4/5 images have empty or absent alt; distinguish decorative from informative images.

/ccms-podcast-ep-5-how-ccms-keeps-patients-healthy-at-home-luis-del-pozos-story/

Title: CCMS Podcast Ep. 5 | How CCMS Keeps Patients Healthy at Home: Luis Del Pozo’s Story - Complete Care Management Services

HTTP 200 | HTML fetch 1305 ms | 0 H1 headings; review the primary heading and hierarchy. 3/4 images have empty or absent alt; distinguish decorative from informative images.

/ccms-podcast-ep-4-veteran-healthcare-at-home-pedro-fiallos-ccms-story/

Title: CCMS Podcast Ep. 4 | Veteran Healthcare at Home: Pedro Fiallo’s CCMS Story - Complete Care Management Services

HTTP 200 | HTML fetch 112 ms | 0 H1 headings; review the primary heading and hierarchy. 3/4 images have empty or absent alt; distinguish decorative from informative images.

Responsive layout measurements

Document width minus viewport width; positive values can allow horizontal scrolling

/

360 x 800: overflow 20 px; no other automated layout flag
390 x 844: overflow 20 px; no other automated layout flag
768 x 1024: overflow 21 px; no other automated layout flag
900 x 900: overflow 20 px; no other automated layout flag
1440 x 900: overflow 0 px; no other automated layout flag

/why-us/

360 x 800: overflow 300 px; no other automated layout flag
390 x 844: overflow 0 px; no other automated layout flag
768 x 1024: overflow 344 px; no other automated layout flag
900 x 900: overflow 410 px; no other automated layout flag
1440 x 900: overflow 0 px; no other automated layout flag

/services/care-management-coordinated-at-home/

360 x 800: overflow 0 px; no other automated layout flag
390 x 844: overflow 0 px; no other automated layout flag
768 x 1024: overflow 0 px; no other automated layout flag
900 x 900: overflow 0 px; no other automated layout flag
1440 x 900: overflow 0 px; no other automated layout flag

/contact-us/

360 x 800: overflow 0 px; no other automated layout flag
390 x 844: overflow 0 px; no other automated layout flag
768 x 1024: overflow 344 px; no other automated layout flag
900 x 900: overflow 410 px; no other automated layout flag
1440 x 900: overflow 0 px; no other automated layout flag

/services/partner-primary-care-physicians/

360 x 800: overflow 0 px; no other automated layout flag
390 x 844: overflow 0 px; no other automated layout flag
768 x 1024: overflow 0 px; no other automated layout flag
900 x 900: overflow 0 px; no other automated layout flag
1440 x 900: overflow 0 px; no other automated layout flag

A single snapshot can include animation or off-canvas elements. Review the affected section, constrain unintended overflow, and retest. No overflow flag does not prove usable menus, readable text or correct form behavior.

Layout examples from the current site

Viewport captures from the same local run; shown proportionally at reduced size

Android small phone

Home



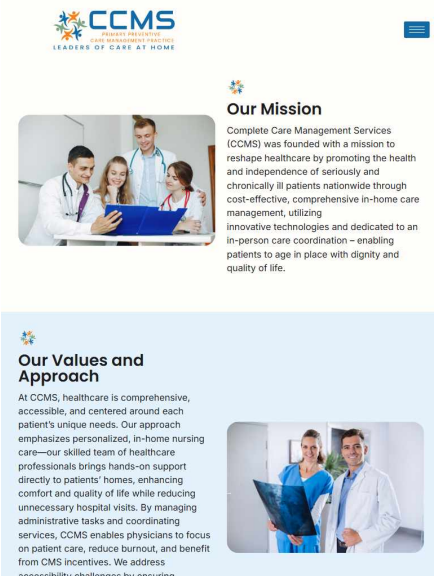
Android small phone

Why Us



Android tablet

Why Us



The measurements on the previous page flag widths for investigation. These opening-viewport captures provide visual context; they do not identify the exact element causing overflow. Full-page screenshots are retained with the audit evidence.

Homepage loading and test limits

Synthetic browser measurements for https://ccmsus.com/ only

Mobile Lighthouse

Measured 2026-10-25T13:32:15.776Z | Lighthouse 13.5.0

Lab scores: performance 30/100, accessibility 100/100, best-practices 50/100, seo 92/100

First content 3.24s | Largest content 16.13s | Blocking 8209ms | Layout shift 0.000

- Does not use HTTPS: 13 insecure requests found
- First Contentful Paint: 3.2Â s
- Largest Contentful Paint: 16.1Â s
- Speed Index: 9.9Â s

Desktop Lighthouse

Measured 2026-10-25T13:32:31.150Z | Lighthouse 13.5.0

Lab scores: performance 26/100, accessibility 96/100, best-practices 54/100, seo 100/100

First content 3.19s | Largest content 17.05s | Blocking 11014ms | Layout shift 0.001

- Does not use HTTPS: 13 insecure requests found
- First Contentful Paint: 3.2Â s
- Largest Contentful Paint: 17.0Â s
- Speed Index: 11.3Â s

Measurement limits

One run per configuration. Both runs used simulated 150 ms latency, 1.64 Mbps throughput and 4x CPU slowdown. The desktop run changed the viewport but retained those throttling settings; it is not a standard unthrottled desktop benchmark. Scores vary and are not real-user history, an accessibility certification or guarantees. Other pages did not receive Lighthouse tests.

Not tested or certified

No inquiry was sent. Email delivery, clinical referrals, authentication, privacy/security compliance, keyboard/screen-reader journeys, every menu state and every external link remain unverified. Real-device and cross-browser acceptance testing is still required. No missing test is counted as a pass.

How to review the samples

Distinguish completed design examples from planning pages that ask for your input

Detailed design examples

Homepage, Why CCMS / mission, coordinated care at home, and Contact demonstrate fuller page layouts and proposed copy. Navigation, dropdown choices and Q&A are demonstrations. The contact form is not a live patient intake or referral service.

Homepage

https://corpits.net/ccms-homepage-concept/

Why CCMS / mission

https://corpits.net/ccms-about-concept/

Care at home

https://corpits.net/ccms-care-concept/

Contact demonstration

https://corpits.net/ccms-contact-concept/

Questions and answers

https://corpits.net/ccms-questions-concept/

Planning pages and unconfirmed material

Other audience and resource pages outline possible content and ask questions. Sample mission wording, intake steps, suggested form choices and other assumptions need your approval. AI-created illustrations are illustrative and do not depict verified CCMS staff, patients or facilities.

First impressions

Which samples feel right? Which wording, imagery, pages or features should change? Please identify the page or section.

Identity, goals and audiences

Confirm the business foundation before we refine the design.

Official identity and leadership

Confirm legal/public company names, preferred CCMS expansion, Mario's current title and other leadership names/titles.

Goals and success measures

What should the new website accomplish? Rank inquiries, referrals, partnerships, education, recruiting or other goals; define useful measures.

Priority audiences

Rank patients/families, physicians, discharge teams, hospitals, skilled nursing facilities, payers and community partners. What action should each take?

Mission and differentiation

Provide approved mission/vision/values and three specific reasons someone should choose CCMS. Which proposed mission wording would you retain?

Services and care delivery

Describe what is available today, separately from future plans.

Current service inventory

Confirm coordinated care at home, transitional/chronic care, behavioral health, advance-care planning, readmission support, physician/payer partnerships and psychosocial support.

Delivery model

For each service, identify direct CCMS delivery, coordination, partner delivery or planned offering. Clarify hospice, telehealth and remote monitoring mentioned in existing content.

Eligibility and exclusions

Who qualifies for each program? Include age or clinical criteria only in approved general terms, referral requirements and circumstances outside your scope.

The actual care journey

Describe inquiry, eligibility review, referral, enrollment, visits and follow-up. Who performs each step? What frequency and timeframes can we accurately describe?

Coverage, cost and availability

Avoid implying that office locations equal the full service area.

Service territory

List current states, counties or ZIP codes by service. Distinguish in-person and remote coverage; identify expansion plans separately.

Payment and insurance

Which plans/programs and payment arrangements apply? Who verifies benefits, what costs may apply, and what wording should visitors see?

Offices and contact details

Confirm Miramar and Lakeland addresses. Reviewed pages show 625 Commerce Dr, Suite 105 and 238 N Massachusetts Ave, Floor 1 for Lakeland. Which is current?

Hours, languages and availability

Confirm business hours, languages, response expectations, existing-patient contact routes and after-hours instructions. Identify who approves emergency guidance.

Contact and referral workflow

Turn the demonstration into a clearly owned, appropriate contact experience.

Audience and topic dropdowns

Approve or revise the sample audience choices, inquiry topics and suggested comments. Should topics change based on the selected audience?

Fields and routing

Which fields are required or optional? Who receives each inquiry type? Provide approved business inboxes, fallback owner and response expectations.

Secure referrals and existing patients

Which approved portal/process handles clinical referrals and patient information? How should the public site direct existing patients to their care team?

Consent, privacy and delivery

Who approves notices/consent and data retention? Specify spam controls, delivery service, access roles, failure monitoring and the person testing receipt before activation.

Evidence, people and trust

Use current, approved material that can be supported.

Outcomes and claims

Supply sources, date ranges, definitions and approved wording for outcomes, savings, readmission reductions or other results. Identify the clinical/compliance reviewer.

Programs and partnerships

Replace physician-page placeholders and confirm current programs and partnership terms. Which partner names/logos can we use, with permission?

Team, credentials and recognition

Provide approved biographies, licenses/credentials, current titles and award evidence. Confirm permission for recognition marks and third-party materials.

Stories, reviews and media

Which testimonials, patient stories, podcasts, photos and video excerpts are approved for reuse? Identify consent/rights verification and any required contextual statements.

Page scope and functionality

Tell us exactly what should be new, revised, retained or removed.

Existing pages

For Home, Why Us, Services, Contact, Resources, News and Reviews: mark retain, revise, merge or retire, and explain any must-keep content.

New pages and detailed samples

Which additional samples do you want? Consider audience pages, individual services, Q&A, team, locations, careers, partnerships and referral instructions. Rank the top three.

Functions and integrations

Specify search, multilingual content, scheduling, forms, secure portal links, CRM, analytics, newsletters or other needs. Name existing systems without sharing credentials.

Navigation and content ownership

Approve or revise the sample menus/footer and Q&A. Who owns each page, supplies content and keeps it current after launch?

Visual direction and preferences

Keep the identity recognizable while improving clarity and presentation.

Brand and voice

Approve logo versions, colors, typography and tone. Which phrases or visual treatments feel unlike CCMS? List any brand guidelines.

Images and video

Which real team/facility images can we use? Which illustrative images are acceptable? Identify needed photography and permissions; distinguish illustration from actual care scenes.

Examples and accessibility needs

Provide reference sites and explain specific preferences. Describe language, readability, keyboard, caption, contrast and other audience needs to test.

Mobile and page feedback

Review samples on phone and desktop. Identify confusing menus, small text, awkward layouts or missing content, with the page and device used.

Approvals and next steps

Agree on priorities, responsibilities and a practical path forward.

Approvers and review process

Name the business, clinical, privacy/compliance and final design approvers. How should feedback be consolidated, and who resolves conflicting requests?

Priorities, timing and budget

State launch targets, essential first-release pages/features, optional later phases, constraints and a budget range if available.

Launch and maintenance

Who manages hosting/domain, updates, backups, content and inquiries? Identify required testing, redirects, analytics decisions and approval gates before going live.

Open questions and next meeting

List unresolved items, the owner of each answer, attachments supplied and topics for our next conversation. Do not treat unanswered items as approved.

Search and discovery priorities

Search goals guide content planning; they do not guarantee rankings.

Search phrases and visitor intent

What might a patient, family member, physician or partner type to find you? Give example searches and explain whether each visitor wants information, help or a partnership.

Relevant and excluded searches

Which geographic searches matter? Refer to your service-territory answer; identify unrelated services, locations or phrases we should avoid targeting.

Existing search evidence

Do you have Search Console or analytics findings, commonly asked search questions, or pages that attract useful inquiries? Provide summaries or reports, not account credentials.

Homepage message and next action

In one sentence, what should visitors understand immediately? What should each priority audience do next? Refer to your goals rather than repeating them.

Reference sites and design feedback

Optional: examples can come from healthcare or any other industry.

Reference website 1

Paste a URL. Identify what you like: appearance, imagery, navigation, content, mobile layout, ease of use, credibility or features. What should we avoid copying?

Reference website 2

Paste a URL and explain specific elements you like or dislike. Separate personal preferences from claims about performance.

Reference website 3

Optional third example. Identify the exact page or feature worth studying and how CCMS should remain distinct.

Corrections to our review

Which findings or assumptions are inaccurate, incomplete or outdated? Identify the page or statement and provide the correction, source or responsible reviewer.

Detailed page requests

Complete priority requests here; attach further page briefs if needed.

Priority page 1

Name the page; new, revised or alternative design; current URL and desired path. Specify audience, goal, action, required sections, approved copy/images and unresolved questions.

Priority page 2

Name the page; new, revised or alternative design; current URL and desired path. Specify audience, goal, action, required sections, approved copy/images and unresolved questions.

Priority page 3 and additional alternatives

Describe another priority page or desired alternative. How many pages/options should we prepare first? Identify any gallery categories, captions, filters or detail pages needed.

Q&A and acceptance checklist

Provide common questions with approved answers or mark them unanswered. What must pass before approval: content accuracy, device layouts, menu behavior, form delivery, accessibility or other checks?

Sources and response checklist

Research reference date: October 25, 2026

Reviewed sources

Observations are drawn from CCMS public pages and prior research notes. News and podcast observations came from accompanying written content, not a clinical audit or verification of every media statement. Your team should confirm accuracy before reuse.

Company overview
https://ccmsus.com/

Mission and identity
https://ccmsus.com/why-us/

Service inventory
https://ccmsus.com/services/

Care at home
https://ccmsus.com/services/care-management-coordinated-at-home/

Physician page / unfinished content
https://ccmsus.com/services/partner-primary-care-physicians/

Office and inquiry details
https://ccmsus.com/contact-us/

Reviews / address comparison
https://ccmsus.com/reviews/

Company news and stories
https://ccmsus.com/news/

Before returning

Save your answers and reopen the PDF to verify them. Attach approved copy, brand guidance and supporting evidence where available. Flag unknowns and owners. Exclude patient information and credentials. Return your saved copy to dan@computeritsolutions.net.

Thank you. Your responses will guide the next version of the website and help us replace illustrative assumptions with a true representation of CCMS.